



JOB ANNOUNCEMENT-Collection Associate

Location: Tuscaloosa area

Job Description:

RiverFall Credit Union, located in Tuscaloosa, Alabama, is currently in search of a full-time Collections Associate. This position is responsible for resolving negative account balances or delinquent loans and collecting payments, all while protecting the credit union's financial assets. You will manage all processes related to account and loan charge offs; stay up to date on legal and compliance matters related to collections; handle credit report disputes and provide support to management and Board of Directors. Primary duties include monitoring accounts with unpaid debts, mailing notices, processing payments, posting to general ledger, updating account records on collection efforts, and reporting collection activity and account status. You will serve as a contact for all bankruptcy and repossession matters, as well as any criminal investigation. You'll also enjoy the opportunity to participate in activities that support our community.

This is a full-time position with benefits. The starting pay for this position is \$18. Remote work is not available for this position.

Are you?

- Organized, accurate, with strong attention to detail
- Patient, skilled in negotiation, and calm under stress
- Reliable, trustworthy and professional... **Come join our team!**

Here's what we are looking for:

- High School Diploma or equivalent; Associates/Bachelor's degree is a plus
- Banking/financial and collections experience required
- Ability to work independently, multi-task, and strategically prioritize
- Excellent communication (written and oral) and problem-solving skills
- Microsoft Office experience required

We take care of our people:

- Health, Dental and Vision insurance
- Short- & Long-term disability
- Life Insurance, AD&D and more
- 401(k) & Pension Plan
- 20 days Paid Leave annually, bi-weekly accrual

Interested? Email your resume to: careers@riverfallcu.com