



February 18, 2019

Dear Cardholder,

At **RiverFall Credit Union**, we strive to provide you with the highest quality products and services, which is why we have made some exciting new changes to our **Visa®** Credit Card Program. By **mid-March**, you will receive a newly designed **Visa®** Credit Card with a **new account number**.

Please note that your Annual Percentage Rate (APR) and all fees will remain as previously disclosed. In addition, you will notice a few enhancements to our program

- **New 24-hour customer service**
- **New and improved monthly billing statement**
- **New EMV Chip**
- **Apple Pay, Samsung, Android (Will be available May, 2019)**

Beginning **Sunday, March 24, 2019**, your new **RiverFall CU Visa®** credit card can be activated. If you should try to activate your new card prior to **March 24th**, it will not be accepted. As of **March 24th**, your old card will no longer work, therefore, it is very important to activate and begin using your new card on **March 24th**.

Due to the fact that your **Visa®** account number will change, please be sure to update your new account number and expiration date upon receipt of your new card with any company that automatically debits your account on a periodic basis, such as: internet service providers, insurance companies, health clubs, utility providers, etc. as well as any bill payer service you might use.

Your new payment address starting on March 22nd, will be:

PO BOX 650789

Dallas, TX 75265-0789

I'm confident you'll be pleased with the new **RiverFall CU Visa®** Credit Card Program. Please watch your mail for your new card. If you do not receive your new card by **March 27, 2019**, or if you have any questions, please call **(205) 759-1505**.

Sincerely,

Chad Davis

Vice President, Lending